

Fraud Awareness & Protection Pledge *for Families*

Fraud prevention is a shared responsibility. Every member of our household plays an important role in protecting our finances, and personal information. By signing this pledge, I commit to the following principles.

- 1

Verify Before Acting— *I will independently verify unexpected requests involving money, personal information, banking credentials, or account access before taking action.*
- 2

Protect Account Access— *I will never share passwords, online banking credentials, one-time passcodes, security token codes, or card information with anyone claiming to represent the bank.*
- 3

Pause & Question Urgency— *I will treat urgency, fear, and pressure as red flags. If something feels rushed or unusual, I will pause, verify, and ask questions before acting.*
- 4

Promote Fraud Awareness at Home— *I will talk with my family about common scams, encourage children to ask a trusted adult before responding to suspicious messages or requests, and remind older family members to verify unexpected requests with someone they trust.*

My Commitment

I have read and understand this Fraud Awareness & Protection Pledge. I commit to following these principles, protecting my personal information, verifying suspicious requests, and helping build a culture of fraud awareness within my household.

Printed Name

Date

Signature