

Fraud Awareness & Protection Pledge *for Businesses*

Fraud prevention is a shared responsibility. Every member of our organization plays an important role in protecting our organization, our customers, and our financial information. By signing this pledge, I commit to the following principles.

- 1

Verify Before Acting— *I will independently verify unexpected requests involving payments, account changes, banking credentials, or sensitive information using established procedures.*
- 2

Protect Account Access— *I will never share passwords, online banking credentials, one-time passcodes, security token codes, or approve account access for anyone claiming to represent the bank.*
- 3

Pause & Question Urgency— *I will treat urgency, fear, and pressure as red flags. If something feels rushed or unusual, I will pause, verify, and ask questions before acting.*
- 4

Promote a Culture of Fraud Awareness— *I will stay informed about emerging fraud trends, promptly report suspicious activity, and encourage my coworkers to follow these same principles.*

My Commitment

I have read and understand this Fraud Awareness & Protection Pledge. I commit to following these principles, protecting account access, verifying suspicious requests, and helping build a culture of fraud awareness throughout our organization.

Printed Name

Date

Signature