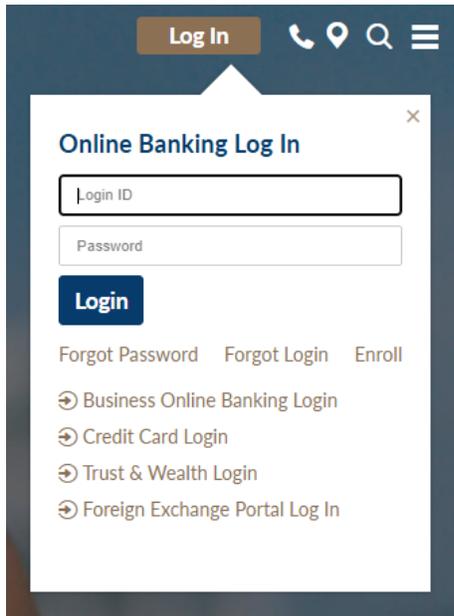# First Time Enrollment- Token Users

1. Go to www.trb.bank
2. Click the bronze "Log In" Button at the top right corner of the screen.
3. Enter your current username and password and click the blue "Login" button.
4. This login screen is where you will access your online banking platform moving forward.
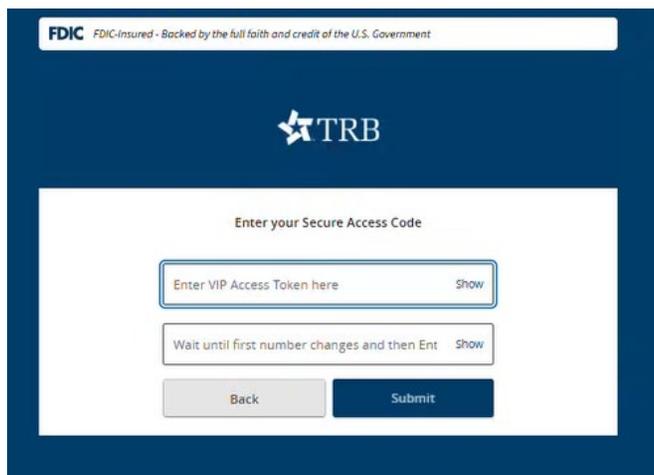


## New Token Activation

Your new security token is now required to access the new online platform.  You are no longer required to add the 4-digit security PIN after the token passcode. To activate your new security token:

1. Enter the 6-digit passcode displayed on your new security token.
2. Wait for the 6-digit passcode to change.
3. Then, enter the next 6-digit passcode in the second field.
4. Click the submit button.

## Contact Information

1. Review your contact information and click "Submit."
2. Contact information can be updated once logged into the system.



**TRB**

Please contact us if any information displayed here is incorrect.

**NAME**

Prefix (optional)

First Name
Jennifer

Middle Name (optional)

Last Name
Sylvera 2

Suffix (optional)

**ADDRESS**

Address 1 (optional)
1801 S MCCOLL

Address 2 (optional)

Country (optional)
United States

City (optional)
MCALLEN

State (optional)
Texas

ZIP (optional)
78503

**CONTACT INFORMATION**

Phone Country (optional)

Home Phone (optional)
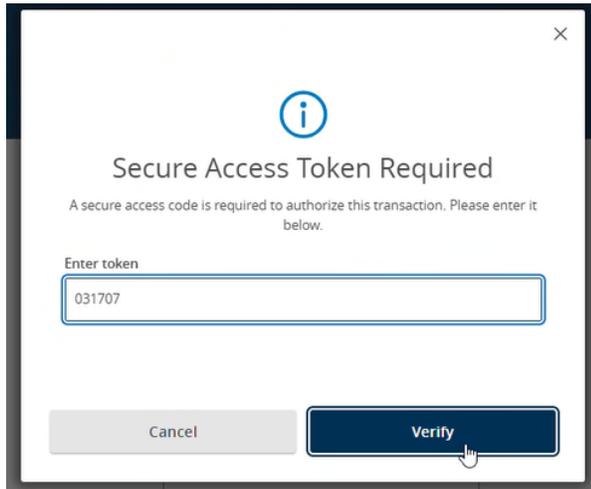
Work Phone (optional)

Email Address (optional)

Back to Login          Submit Profile

## Final Token Request
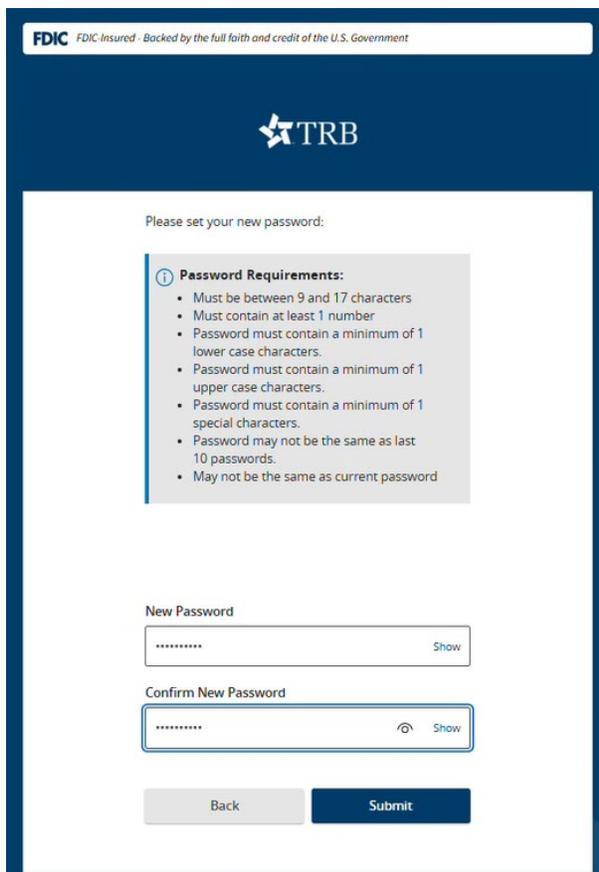
1. This is your final token request.  Enter your new  token 6-digit passcode.
2. Click the "Verify" button.



## Final Step

1. And finally, you will be required to create a new password using the password requirements in the gray box.
2. Re-enter your new password.
3. Click the "Submit" button.

## Additional Security Token Information

**Only existing security token users require new security tokens on the new platform.**

1. **Physical token users**- Physical tokens were delivered directly by your local banking team.  If you have not received your new physical token, please reach out to your local account manager.

2. **Digital token users**- Using your cell phone, please search "VIP Access" on your App Library to locate your digital token.


## Digital Token- Phone Apps
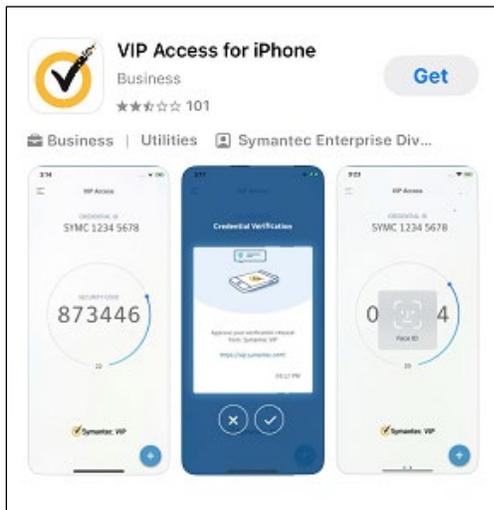
**iPhone**                                                    **Android**
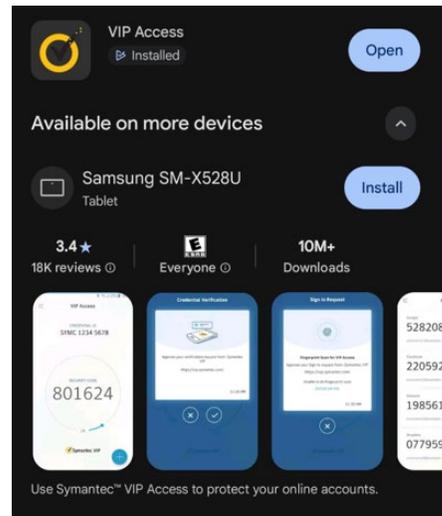


3. **Desktop token users**- If you are a desktop token user, search "VIP Access" on your computer.
    a. **Windows PC**- Search "VIP Access" using the "Search" bar at the bottom of your screen.
    b. **Apple**- Tap "Go" from the top menu bar and select "Applications."  Search "VIP Access."