

Token Activation

Activating your DIGIPASS soft token:

Step 1

Using your computer, log in to Business Online Banking with your current Username and Password. After logging in, you will be prompted to activate your soft token.



login

Username:

Password:

Remember my username

Step 2

Using your mobile device enter “**DIGIPASS for Business Banking**” in the search field of your smartphone’s app store.

Download and **open** the app.

Go back to your computer and click **Begin Activation**.



Activate soft token

To activate your token, you will need the app on your device. Download and begin activation below.

Detailed instructions on [downloading and starting the app](#) are available.

BEGIN ACTIVATION

Step 3

On your phone, tap **Begin Activation** in the app.

The app uses your smartphone’s camera to scan the secure, multi-colored **CRONTO image** displayed on your computer’s **Activate token** screen. The app will decode the image and display your device code.

Fill out the **Activate token** form on your computer screen:

1. Enter the **Device Code** as displayed in the app.
2. Add a **Nickname** for your device.
3. Enter a **4-digit PIN** that you will remember. (You’ll use this PIN each time you log in.)
4. Create a **Security Question** and add the **Answer**.
5. Click **CONTINUE**.



Activation

Device code: 1234789022334455

Device nickname:

Create a PIN: 1197

4 digit numeric

Security question:

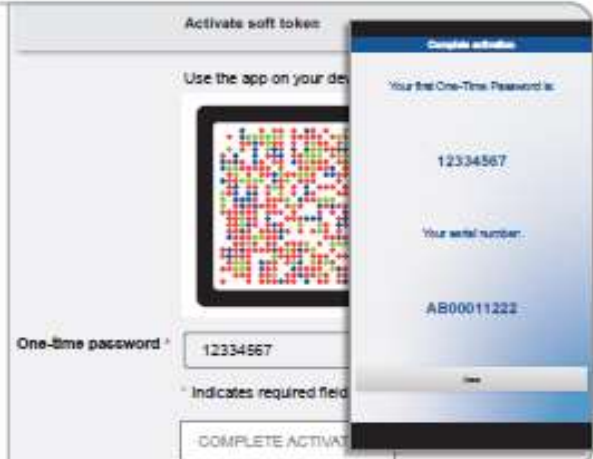
Security answer:

* Indicates required field

Step 4

1. Another CRONTO image will appear on the computer screen. Using your phone and the soft token app, tap the **Scan Image** button to decode the CRONTO image.
2. Enter the **One-time password** as displayed in the app.
3. Click **COMPLETE ACTIVATION**.

If you have a phone that allows biometric protection, choose **YES** to enable fingerprint security for opening the app. Select **NO** if you want to skip this step. (You’ll be able to enable this later, if you choose.)



Activate soft token

Use the app on your device

One-time password: 12334567

* Indicates required field

Token Log In After Activation

Logging in to Business Online using your DIGIPASS soft token:

Step 1

Open the DIGIPASS for Business Banking soft token app and tap **One-Time Password**.



Step 2

1. At the Business Online log in screen, enter your **Username**.
2. In the Password field, enter the **One-Time Password** generated with the soft token, followed by your **PIN**.

One-Time Password
PIN
Password 2750000891197

3. Click **LOG IN**.

Log in

New ATM open on 1st and

Log in

Username

Password

Remember me



Step 3

When a Site Verification screen opens, compare the number on the screen with the code on your app. If they match, select VERIFIED and you'll be securely logged in to your account.

Site verification

Use your token to generate a code that protects your account by entering it on this screen.

0001

If your verification code does not match, you will be prompted to re-enter it.

Remember my username

[Forgot password](#)

