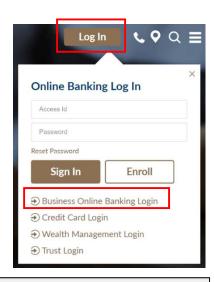
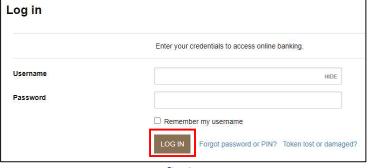
First Time Log In

- 1. Visit www.texasregionalbank.com
- 2. Select the "Log In" button- fig 1
- 3. Select Business Online Banking Login-fig 1
- 4. Your username will remain the same- fig 2
- 5. Your temporary password is Texas123\$
- 6. Click on Log In- fig 2
- 7. You will be prompted to select a new password- fig 3
- 8. Click Continue- fig 3



fiq 1



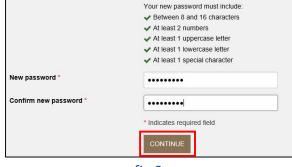
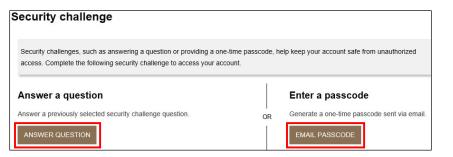


fig 2

fiq 3

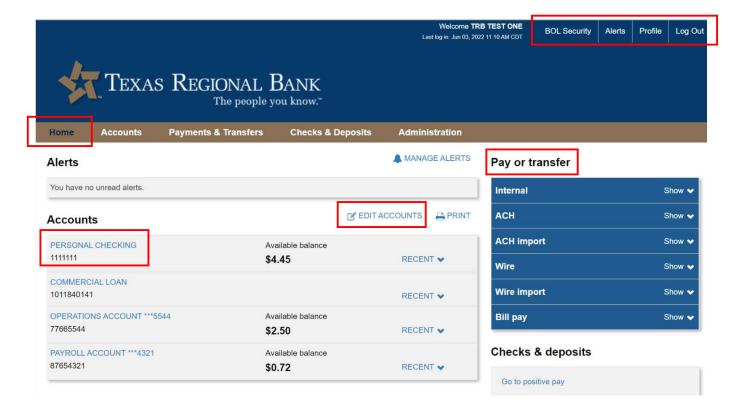
- 9. Depending on your service subscription, you may be prompted to activate your security token. Please make sure to activate your security token no later than July 24th to avoid account lockout. We strongly encourage immediate token activation for added security. Please refer to page 5 for step-by-step token activation instructions or visit www.texasregionalbank.com/tmcoversion for an online video tutorial.
- 10. When prompted, please select the "Remember my username" option to register your device in order to avoid future security challenge questions.
- 11. For your protection, challenge question are presented when logging in on an unregistered device or from a different geographical location:



fiq 4

12. When a security challenge is presented, select to answer a pre-established security question or receive a one-time pass code via email. *fig 4*

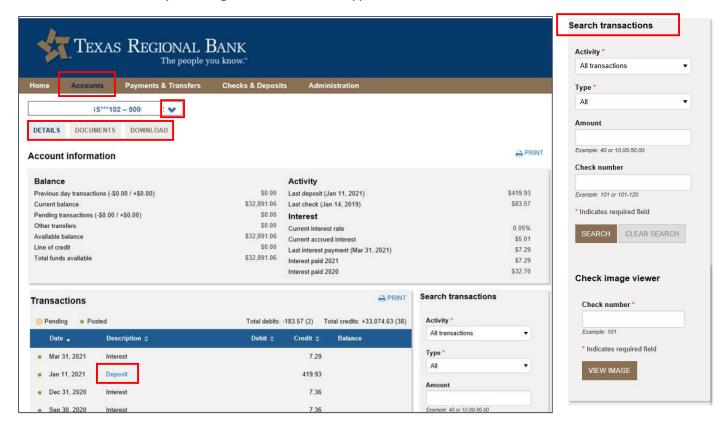
Home Page



- BOL Security- Provides resources and best practices to protect your online data.
- **Alerts** Provides a series of real time alerts including balance, deposit, loan and security messages delivered via email or text to a mobile device of your choice.
- **Profile** Allows you to update your account password, security questions or registered email address.
- Log Out- Press log out button to ensure online banking session is terminated
- Pay or Transfer- Provides quick access to review, submit or approve internal, ACH, wire or bill payment transfers from the homepage. Refer to page 9 for full overview of transfer services.
- **Account Hyperlink** To access account details such as transactions, statement item imaging, bank statements and transaction exports, simply click on the account hyperlink.
- **Edit Accounts** Allows you to select which accounts appear on your home page and the order in which they are presented.

Account Details

The "Accounts" tab found on the bronze title bar provides access to all authorized accounts. Select an account by clicking on the account hyperlink to arrive to this view.



- **Drop Down-** provides a list of all active deposit and loan accounts
- Details- provides balance summary and transaction history
- **Documents-** provides access bank statements
- **Download-** export types include Quicken, QuickBooks and .CSV excel format
- Search Transactions- allows you to search transactions by amount, check number and date range
- Transactions/Description- simply click on the transaction hyperlink for an image of your check or deposit slip

Resources

- Business Online training video
- Virtual demo registration- July 12th, 13th, 19th & 20th

Available at www.texasregionalbank.com/tmconversion